



Providing Global Healthcare Since 2013



Celebrating 20 Successful Missions, 200+ Volunteers and 3,000+ Medical Procedures



Looking Ahead to 2026!

ANNUAL REPORT 2025

www.operationmedical.org

PRESIDENT'S MESSAGE

This past fiscal year has brought many exciting events for Operation Medical. I'd like to share with you some of our recent activities, future plans, and most importantly, to express my appreciation to our past, current, and future volunteers who are poised and ready to carry on our mission.

This past fiscal year, we completed our 19th and 20th medical-surgical missions - one to Lilongwe, Malawi (September 2024) and another to Surat, Gujarat (January 2025). Together, our volunteer teams performed 145 life-changing surgical procedures for individuals who otherwise would not have had access to this critical care.

Equally important, we placed a strong emphasis on training and education. While training can slow down the number of procedures completed during a mission week, it provides long-lasting benefits by empowering local medical teams to continue performing these surgeries long after we return home.

Our impact extended beyond international missions. In April 2025, we hosted a Volunteer Appreciation event, celebrating our 200+ dedicated volunteers who have made 20 missions possible. Eight of the volunteers have each served on ten or more of our missions and were recognized for their incredible levels of service. They are Dr. Kenneth & Cheryl Arthur, Dr. Parul Krishnamurthy Iyer, Sue Miller, Drs. Mukul & Neelima Parikh, Dr. Bipin Patel, and Bonnie Pepper.

Locally, our volunteers connected with the community by hosting a table at the India Day Fair at Harrisburg Area Community College (HACC). This was a meaningful opportunity to engage with the local Indian community -

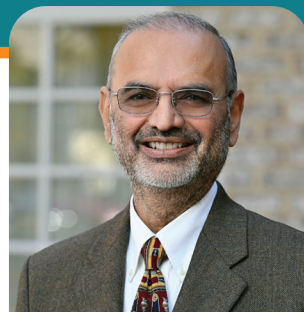
a group that has supported Operation Medical since our founding in 2013.

These outreach efforts, combined with our social media and other engagement initiatives are critical for building the next generation of volunteers and supporters. As some of our founding members move toward retirement, we are inspired to see new faces stepping forward to carry our mission into the future. This past year, we were proud to welcome two new Board Members and twelve new mission volunteers.

Looking ahead, we have two missions confirmed for this current fiscal year. At the time of our Annual Report going to print, our volunteer team is currently in Malawi, this time partnering with Kabudula Community Hospital, a smaller, regional facility eager for support and training. In early 2026, we will return to Dharampur, India, where we see great potential for an ongoing partnership with local teams, especially in education and surgical training.

It is only because of your support and generosity that we are able to carry on this important mission - promoting and providing high quality medical care and education to communities that otherwise do not have adequate access.

Mukul
Mukul Parikh, M.D.



Mukul Parikh, M.D.

WELCOMING NEW VOLUNTEERS IN 2026

A priority for the April Volunteer Appreciation Event was the opportunity to introduce new surgical mission participants and mission prospects to medical professionals who have preceded them. This would enable newer volunteers to benefit from the experiences and insights gained by frequent volunteers and assist prospects considering mission trips to ask questions while they contemplate signing on.

We are delighted to report that we have 14 first-time mission team members scheduled for at least one of the two missions in our current program year.

To cite just one example of the kinds of service provided for foreign patients by our mission teams, here is a quote from General Surgeon Dr. D. Marc Northern on an experience on the year's Malawi trip: "I was most impressed when a neurosurgery patient,

recovering in the postoperative area, demonstrated respiratory stress and our team's quick thinking and skills saved his life. The Op Med team had not been involved in his care to that point, but our recovery nurse, Emily Knight, immediately recognized his trouble, called for help, and got the situation under control. Lindsay Devers and Ben Segil both immediately joined in and helped establish the airway and a way to safely get him the critical care he needed. The whole team dropped everything and rapidly intervened to save a life. So impressive!"

For readers of this Annual Report who are licensed doctors, nurses or other trained medical professionals we invite you to contact us and explore joining the Operation Medical team. As you contemplate doing so, we have included reflections from recent volunteers in this report for your consideration.



George Grode

Messages of Appreciation from Our International Host Leaders

“ The amazing Operation Medical team of experienced surgeons and caring nurses completed almost 100 surgeries - complex general surgeries, gynecological surgeries, and colorectal surgeries. All of the patients' results were so phenomenal. Patients who otherwise would not have received healthcare at their doorstep, received end-to-end care because of Operation Medical.”

- Dr. Sohini Sheth

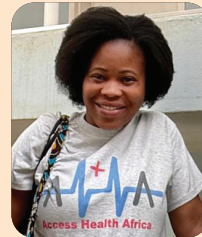
Pediatric Anesthesiologist &
Executive Board Member of
Shrimad Rajchandra Hospital



“ Last year, 2024, we hosted a team of 20 members from Operation Medical that came to work with Kamuzu Central Hospital (KCH) on different cases from OBGYN to surgical general cases. Your work was so amazing! The work you did, sharing skills with the KCH team was so amazing! We're looking forward to having you back so that we can do more work together and save more lives.”

- Mwayi Kamphoni

In-Country Program Manager
for Access Health Africa



“ I am associated with the Operation Medical organization for the last 11 years. I helped carry out 6 surgical camps along with this organization. Every member of this team, they are very dedicated and skillful. They are dedicated to working for free for the society, operating and helping the patients and teaching to the medical staff.”

- Dr. Dinesh Pandit

A Distinguished Leader within the
Indian Health Care Community



“ Thank you Operation Medical, for your work, your partnership, your dedication, your patience and your flexibility, and your commitment to getting positive results for all of the patients that we saw. Your impact is going to be felt by your Malawi patients for years to come.”

- Karen Clark

President and Board of Directors,
Access Health Africa



A Note from Our Executive Director



This past year has been one of tremendous impact and connection for Operation Medical. We had the joy of celebrating our dedicated volunteers at a wonderful Volunteer Appreciation Event in April and connecting with our local community during the India Day Fair in August. Both were reminders of the strong and compassionate network that powers our mission. Our two medical missions, to Malawi and Surat, were incredibly successful and life-changing for both our teams and the patients we served. As we look ahead, we are excited to welcome many new volunteers joining our upcoming missions and I personally look forward to returning to Malawi this November to continue our shared commitment to providing quality care and hope around the globe. **-Lindsay Hoke**

Surat 2025 Volunteers

Karmae Amsbaugh, CST
Laura Amsbaugh Brennan, RN
John Eichenlaub, MD
Beverly Flowers, RN
Margaret Marchaterre
Christine Otto, RN
Kyle Packer, MD
Bhakti Pillai, RN
Uma Parekh, MD

Mukul Parikh, MD
Neelima Parikh, MD
Disha Patel, RN
Olivera Quitkin, MD
Andrew Richards, MD
Sejal Shah, MD
Bhavu Tailor, RN

Malawi 2024 Volunteers

Karmae Amsbaugh, CST
Lindsay Devers, CRNA
Lindsay Hoke
Nichole Jensen, MD
Emily Knight, RN
Paul Kunkel, MD
Rosemary Kunkel, CRNA
Samantha Kunkel
Margaret Marchaterre
Sue Miller, CRNA

D. Marc Northern, MD
Christine Otto, MD
Mukul Parikh, MD
Bonnie Pepper, RN
Jeff Segil, MD
Ben Segil, MD
Stacey Segil
Katherine Staniforth, RN
Erin St. Gelais, RN
Yi Wilson Wang, MD

WELCOME LORI K. SERRATELLI, ESQ. AND PEDRO MORA TO THE OP MED TEAM!

We're pleased to announce the addition of two exceptional professionals to the Operation Medical Board of Directors.



With over 40 years of experience in family and employment law, Lori Serratelli brings unmatched legal insight, compassion, and leadership to our community.

A former Judge of the Dauphin County Court of Common Pleas, she presided over family, civil, and Orphan's Court matters. Today, she continues her work through Serratelli Dispute Resolutions, LLC, specializing in mediation and arbitration across Central Pennsylvania.

Lori is also a dedicated advocate for children and victims, serving both as President of the Dauphin County Court Appointed Special Advocates (CASA) Board and a member of the Pennsylvania CASA Board.

Please join us in welcoming Lori and Pedro—their deep expertise and commitment make them a valuable addition to Op Med!

Pedro serves as the Director of Accounting at Hersha Hotels & Resorts, a nationwide owner and operator of luxury and lifestyle hotels. Over the course of his 14+ year tenure with the company, he has been a key contributor to financial reporting and has played a vital role in accounting for transactions that have shaped a diverse and well-balanced hotel portfolio.

Since 2020, Pedro has also volunteered as Secretary of the Recreation Advisory Committee in Susquehanna Township.



HOW TO GET INVOLVED

JOIN A MISSION TRIP

Operation Medical always needs doctors, nurses, technicians, CRNAs and additional support volunteers to make each mission trip a success. If you are interested in being part of a medical trip or have questions regarding volunteer opportunities, please call 717-685-9199 or email info@operationmedical.org.

BECOME A VOLUNTEER

There are many opportunities for volunteers to support our mission year-round without traveling on a mission trip. We are seeking volunteers to join our various committees listed below and possibly even our Board of Directors in the future. To learn more about these committees and what each commitment would look like, please call 717-685-9199 or email info@operationmedical.org.

- Logistics Committee
- Fundraising Committee
- Marketing Committee
- Finance Committee

HOW TO DONATE

Conducting medical mission trips overseas is expensive. As a non-profit organization, we rely on the generous financial donations from our supporters to cover the costs of the bare necessities for volunteers while on mission, including safe lodging and ground transportation, as well as the costs of temporary medical licensing required by the host countries. We also utilize donations to procure the necessary medical supplies for each mission.

- **DONATE ONLINE:** operationmedical.org/donate
- **DONATE BY PHONE:** To donate by phone, please call 717-685-9199.
- **DONATE BY MAIL:** Download a printable form at operationmedical.org/donate

Mail your form to:

Operation Medical
44 Hersha Drive
Harrisburg, PA 17102

Checks should be made payable to Operation Medical.

Scan the QR Code



MISSION TRIP PREVIEWS

Operation Medical is Going Back to Dharampur in January 2026

Operation Medical is sending a team of volunteers back to Shrimad Rajchandra Hospital where we conducted a previous mission in January of 2024.



The hospital is in Dharampur, approximately 215 kilometers from Mumbai. This 250-bed facility stands as a testament to compassionate care and medical excellence in rural India. The hospital maintains its mission to provide high-quality

healthcare free of cost or at highly subsidized rates to the underprivileged tribal communities of South Gujarat. Their mission provides the basis for a truly synergistic relationship with Operation Medical.

Our collaboration with the hospital allows us to bring medical care to those in dire need, bridging the gap between global quality healthcare and local accessibility.

Once again, our hosts are providing lodging for the team at Shrimad Rajachandra Ashram-Dharampur, a spiritual sanctuary for seekers from all walks of life and with varied interests, faiths, and ages. This Jain Temple is constructed of Makrana white marble, known for its purity and strength. To read more about it, go to www.srmd.org.



Mission Facts:

Location: Shrimad Rajchandra Hospital

Website: hospital.srmd.org

Dates: January 18-23, 2026

Focus: General, Plastic, ENT and GYN Surgeries

Team: Surgeons, Anesthesiologists, CRNAs, Surg Techs, OR Nurses, PACU Nurses, Non-Clinical Support, Photographer



Operation Medical Returns to Lilongwe, Malawi This November

Location: Kabudula Community Hospital (KCH)

Focus: Plastic and General Surgery Operation Medical is partnering once again with Access Health Africa (AHA), to conduct a surgical mission trip - this time to a small, rural hospital. We previously conducted missions with AHA in 2014 and 2024.

We are grateful for the support of AHA, which is well-known and trusted in the Malawian community. Having had a presence in the area for over 20 years, AHA started as an educational group and evolved into a medical/surgical coordination group. They provide a significant amount of support to us during the mission, such as assistance with lodging, transportation, and meals, as well as temporary licensing support and interpreters.

The 2025 team has been selected and is comprised of a Plastic Surgeon, a General Surgeon, a Physicians' Assistant, an Anesthesiologist and CRNA, Surgical Techs, Nurses, Non-Clinical Support Staff, and a Photographer. They will be housed at the Access Health Africa house, located in Area 3 of Lilongwe, Malawi. The hospital is about a 45–60-minute drive from the house, and the AHA team will assist us with the daily transportation needs.



Malawi Health Care Facts:

- Less than 13% of the government's budget is allocated to healthcare, resulting in a shortage of healthcare professionals, adequate facilities, and quality care.
- There is one surgeon per 1,000,000 Malawians, resulting in patients waiting weeks, months, and even years to receive the care they need.
- Over 45,000 Malawians receive surgeries every year from people who are not trained in surgery, much less certified surgeons.

We hear from our supporters that they have an interest in more frequent updates. To stay up-to-date on all that Operation Medical has going on, details on upcoming missions, and updates throughout active mission trips, we invite you to engage with us on all of our social media channels.

PLEASE FOLLOW US ON



FINANCIAL REPORT AND FUNDING NEEDS

Operation Medical ended the fiscal year with a positive change in net assets of \$19,925. Donation revenue slightly exceeded our \$95,000 budget, and on the expense side, we benefited greatly from a generous in-kind donation of medical supplies for our missions. This gift eliminated the need to purchase budgeted supplies, saving the organization \$22,000. We are grateful to partner organizations such as Americares and Gore Medical Products, for their support of our work.

Administrative expenses were held to \$38,886, reflecting our commitment to careful, efficient business practices. These costs support critical activities such as mission trip planning and preparation, volunteer recruitment, visa and medical license processing, and committee operations. We are proud to report that 89.5% of total expenses directly supported our mission, with just 10.5% allocated to administration.

Two important points are highlighted in the accompanying charts:

- Volunteer travel costs:** Total travel expenses for mission trips were \$85,857, of which \$82,424 was paid directly by volunteer doctors, nurses, and support staff. Operation Medical contributed approximately \$3,400 to help offset these costs.
- In-kind contributions and services:** Valued at \$155,601, these reflect the professional medical services provided at mission sites, as well as unreimbursed volunteer costs for visas, medical supplies, and incidentals. Service values are calculated using nationally recognized data from Medscape and NursingJournal.org.

2025-2026 BOARD OF DIRECTORS

OFFICERS:

Mukul Parikh, MD – President
Scott G. Barnes, DO –
Immediate Past President
George Grode – Vice President
Michael Zelko –
Secretary/Treasurer

**EXECUTIVE
DIRECTOR:**

Lindsay Hoke

BOARD MEMBERS:

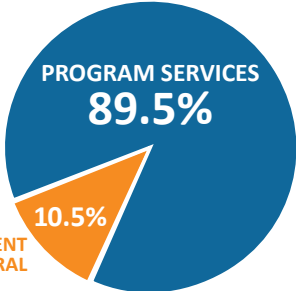
Kenneth Arthur, MD
Karmae Amsbaugh,
Surgical Technologist
Jewel Cooper
J. Bret DeLone, MD
Rise’ Enoch
Suzanne (Sue) Miller, CRNA
Pedro Mora
Melissa Rau
Shawn H. Robinson
Jeffrey Segil, MD
Lori K. Serratelli
Adam Weikert

STATEMENT OF ACTIVITIES
YEAR ENDED JUNE 30, 2025

REVENUE	
Contributions	\$ 95,957
Interest	17,269
In-kind Contributions - Services	155,601
In-kind Contributions - Medical Supplies	34,755
Travel	82,424
Warehouse and Office Space	5,490
Total revenue	391,496
EXPENSES	
Program Services	\$ 332,685
Management and General	38,886
Fundraising	0
Total expenses	371,571
Change in Net Assets	19,925
NET ASSETS	
Beginning of Year	378,011
End of Year	397,936

STATEMENT OF FUNCTIONAL EXPENSES
YEAR ENDED JUNE 30, 2025

	Program Services	Management and General	Fund-raising	Total
EXPENSES:				
In-kind contributed wages	\$155,601			\$155,601
Liability insurance		2,027		2,027
In-kind office space		4,690		4,690
Mission expenses	42,124			42,124
Medical supplies	0			0
In-kind medical supplies	34,755			34,755
In-kind travel	82,424			82,424
In-kind warehouse	800			800
Rent - warehouse	4,000			4,000
Document design/printing		3,466		3,466
Financial assistance	3,433			3,433
Contracted services	9,548	9,548		19,096
Supplies/postage		3,477		3,477
Accounting/legal services		5,105		5,105
Fees		860		860
Volunteer recognition event		7,810		7,810
Website hosting		753		753
Miscellaneous		1,150		1,150
Total expenses	\$332,685	\$ 38,886	\$ 0	\$371,571



MANAGEMENT
& GENERAL

OUR CONTRIBUTORS AND SPONSORS 2024-2025

Thank you, to the donors listed below and to those who gave anonymously, for providing the funds we need to make a difference in the lives of people in communities that do not have adequate access to medical care.

HERITAGE (\$10,000 AND ABOVE)

Timir & Harish Patel
Floyd & Cynthia Sollenberger
John Crain Kunkel Foundation

LEGACY (\$5,000 TO \$9,999)

Shashikant & Vimala Patel
Neelima & Mukul Parikh Foundation
M&T Charitable Foundation
Family of KD Patel
Hasu & Hersha Shah

VISIONARY (2,500 TO \$4,999)

George & Brigid Grode
Jitendra & Vasanti Parekh

BENEFACTOR (\$1,000 TO \$2,499)

Abhijit N. Umbarkar
Ajit & Manisha Smith
Deepa & Subodh Patil
Gautam & Mridula Mishra
Henry & Charlie Rhoads
Mahendra K. Brahmbhatt
Asian Indian Americans of
Central PA (AIACPA)
M&T Bank

PATRON (\$500 TO \$999)

Jeff Segil
Kenneth & Cheryl Arthur
Saul Ewing Arnstein and Lehr, LLP
Stonebridge Financial Group
Jewel Cooper & Woody Shaull
Brad & Colleen Sanders
Damu Patel
Meera & Rupen Modi

SUSTAINER (\$250 TO \$499)

Rajendra & Ashwini Sathe
Karmae Amsbaugh
Lindsay Hoke
Frederick & Constance Foster
Harlon & Adrienne Robinson
Rajeev & Manjiri Pangarkar
Connie Corrigan
Paul & Rosemary Kunkel
Brian & Deloris Luetchford
Dave Leber
Ketankumar Sheth
Satishkumar & Tarulatta Upadhyay
Adam Weikert

FRIEND (UP TO \$249)

H. Sheldon Parker & Gail Forbes
Shawn & Amy Robinson
Roger & Elaine Bucs
Richard Walsh
Nichole Jensen
Kenneth & Karen Lehman
Lori Serratelli & Steve Schiffman
Paul Pastemack
Donald Schell
Yi Wilson Wang
Shirley Smith
Frank & Sara Frailey
Haresh Bharucha
Anil & Pramita Shenoy
Durla & Shobha Lathia
Bonnie Pepper
Peter Pastor and Janet Insolia
Daksha & Nitin Tanna
Ashok & Maya Shukla
John Boyer and Diana Kerr
Vrajlal Popat
Rise' Enoch
Melissa Rau
Jill Valentine
Robert & Noreen Kelly
Hina Barad
Carol & Louis Cocheres
Marissa Hoover

With sincere gratitude and appreciation, we thank our sponsors for their gifts of continuing financial support and other donations.



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THANK YOU FOR HELPING TO SUPPORT ACCESS
TO QUALITY HEALTH CARE IN MEDICALLY
UNDERSERVED REGIONS.



WISHING YOU AND YOUR LOVED ONES A JOYFUL HOLIDAY
SEASON AND A HEALTHY 2026.



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On a Mission to Provide Healthcare Around the World



Operation Medical is an organization of volunteers made up of trained medical professionals and other individuals committed to promoting and providing high quality medical care and education to communities that do not have adequate access to medical care.

REFLECTIONS OF TWO VOLUNTEERS FROM OUR RECENT MISSIONS

“These experiences have reinforced my belief in the power of teamwork and resourcefulness. In low-resource settings, we often have to adapt and innovate to provide the best possible care, which has made me a better surgeon and problem-solver. I also want to encourage others to consider getting involved in medical missions—whether as surgeons, nurses, or volunteers, everyone can make a difference!”



-Yi Wilson Wang, MD

“Participating in the surgical mission to Malawi with Operation Medical was a pivotal moment in my professional journey. The courage and tolerance shown by the patients and their families deeply impacted me, broadening my perspective on resilience and care. Despite being far from home, I felt secure and supported every step of the way, surrounded by the kindness of an extraordinary community. The people of Africa whom we served continue to inspire me in my everyday work!”



-Emily Knight, RN

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