

2019 Annual Report



HELP US PROVIDE GLOBAL HEALTHCARE

www.operationmedical.org

# PRESIDENT'S MESSAGE

Friends,

We are proud to present Operation Medical's 2019 achievements and detailed accounts of our mission trips. We continue to work hard thanks to our generous volunteers, donors, and partners.

This past year was marked by extraordinary accomplishments on our missions, including our first trip to Kigali, Rwanda. As in our trips to India and Haiti, we increase access to often life-saving medical and surgical care. We continue to be committed to making a lasting impact on the health centers and communities we visit. We do this through education of the local doctors

and nurses whom we see as our partners on these missions. We also do this by enhancing their access to more advanced technology in the care of patients after our visits.

Operation Medical's generous volunteers and donors make all our achievements possible. Our 5th Anniversary Volunteer Recognition Celebration was a tremendous success. It allowed us to honor our volunteers and to add to the financial resources that enable us to improve the lives of patients around the world. We were particularly grateful to be joined by honorees Dr. John Judson and family members of the late Diana Davidson, CRNA, whose combined vision and passion for our work helped fuel our first five years of successful missions.



This annual report is a testament to the fact that volunteering on one of our trips will change you forever. It is also a testament that donating and sponsoring our volunteers will give you a sense of the important work being realized effectively and efficiently by an organization that carefully manages the resources which are entrusted to us.

An important component of this stewardship at Operation Medical is assuring that a strong foundation is laid for future success. Recruitment and succession planning for Mission Team Leaders and the Board Officers is essential. We are pleased to report that Dr. Scott Barnes, trained and experienced in internal medicine,

hematology and oncology, has picked up the baton from his mentor Dr. Judson and is now Team Leader for Haiti missions. In addition, our Board of Directors has provided for an orderly transition in the position of Board President with Dr. Mukul Parikh assuming the role of Immediate Past President, Dr. Bret DeLone rising to President and Dr. Kenneth Arthur being named President-Elect. We assure you that each individual brings mission experience, sound judgment and commitment to these new roles.

We hope you enjoy reading this report and take pride in what you and we are accomplishing together.

Thank You!

Sincerely, Bret DeLone MD, *President* Mukul Parikh MD, *Immediate Past President* 

# **UPCOMING MISSIONS**

# **INDIA 2020**

Plans for our 2020 India mission are in full swing. We will take a large group of volunteers including surgeons, anesthesia providers, physicians, nurses and ancillary personnel. The camp will be held at Cambay General Hospital located in Khambhat, in the state of Gujarat located in western India from January 18 – 24, 2020.

# **HAITI 2020**

Our mission work in Haiti was placed on hold for 2019 due to the Travel Advisory issued by the U.S. State Department. We continue to monitor the situation and plan to resume our mission work in Haiti March 14-28, 2020. We are currently recruiting team members for this mission and are accepting applications for volunteers.

# **KENYA 2020**

Our first mission trip to Kenya is planned for the autumn of 2020. Two different local hospitals are being assessed for readiness to partner in the mission. A Team Leader has been identified and a team of volunteers including surgeons, anesthesia providers, physicians, nurses and ancillary support staff will be recruited

# MISSION: KIGALI, RWANDA 2018

# THE PLACE:

In September 2018, Operation Medical conducted its first Surgical Mission at Rwanda Military Hospital in the capital city of Kigali, Rwanda. Despite bearing the brunt of the genocide's unspeakable horrors in 1994, Kigali has been the center of Rwanda's nation-building efforts since that time. The city spans several ridges and valleys with lush hillsides, flowering trees, winding boulevards and bustling streets. Kigali is spotlessly clean, partly because plastic bags are banned in the country but also because of a universal service called Umuganda when everyone gets together on the last Saturday morning of each month working on community projects like keeping streets clean, tending to gardens and helping neighbors, during which time many shops and businesses are closed for the morning.

Rwanda military hospital's patients are comprised 80% of the general citizenry and 20% military personnel. The multi-year goal is to transform the hospital from a multi-specialty community hospital to a regional referral and teaching facility.

# THE TEAM:

### SURGEONS / PHYSICIANS

Kenneth Arthur, MD Carrie DeLone, MD J. Bret DeLone, MD Dan Goldman, MD Bipinchandra Patel, MD Andrew Richards, MD Jeff Segil, MD

### **ANESTHESIA PROVIDERS**

Lindsay Devers, CRNA
Carol McAnulty, CRNA
Sue Miller, CRNA
Mukul Parikh, MD,
Team Leader
Neelima Parikh, MD

### **NURSES AND OR TECHS**

Karmae Amsbaugh, CST Joan Chabot RN Marybeth Connors, RN Sara Belucci Lemley, CRNP Chelsea Nye, RN Bonnie Peffer, RN Monique Rhodes, RN Brigitte Shelton, Cert. A.T. Jennifer Tran, CST Sara Tribioli, RN Svetlana Zozula, RN

### **ANCILLARY**

Margaret Marchaterre Cheryl Peck Elizabeth Richards Pravallika Sanke Isita Tripathy

### THE STORY:

The twenty-eight member Rwanda Mission Team arrived safely in Kigali, with most of the team spending Sunday morning unpacking and organizing the medical supply room and screening patients. The team was thrilled with the accommodations and meal plans generously underwritten by brothers Harish and Timir Patel, and with the large space in which to organize supplies. Patients arrived from near and far to seek medical help over the course of five days. The team was able to perform 68 surgical procedures benefitting patients whose ages ranged from 1 to 77 years old. The surgical procedures varied from hernias to the more complicated thyroidectomies, burn scar contracture releases and excision of various cancerous tumors.

The need for women's health concerns was most evident and the team worked tirelessly to help as many as they could safely treat. Issues range from fistulas to uterine prolapses, and C-section incisions from months gone by that would not heal and were infected. Dr. Jeff Segil seized this golden opportunity to share and teach the Gynecology Department Chair, who was interested in improving his



skills at being able to treat pelvic prolapse and gifting the department with a special retractor called a Brietsky retractor, specifically designed for vaginal prolapse surgery.

On Thursday morning, Dr. Bret Delone presented an in-service talk for the medical staff on the use of laparoscopic surgery. The hospital has asked for feedback from our team on where they may want to make any changes or improvements in process and delivery of care.

Repeat and new volunteers remained healthy and enthusiastic working together "like a well-oiled machine". The staff at Rwanda Military Hospital worked with the Operation Medical volunteers in the Operating Rooms as a cohesive team. The results were so successful that Operation Medical has been invited to return for another camp.



# MISSION:

# VALSAD, INDIA 2019

# THE PLACE:

In January 2019, Operation Medical conducted its third Surgical Mission camp at Kasturba Hospital in Valsad, India. The saying, "Third Time's a Charm" could not resonate more clearly as this camp was successful in all respects. Valsad is in the Western Indian state of Gujarat. It lies along the coast of the Arabian Sea and is 120 miles north of the Mumbai airport with a population of 114,987.

Kasturba Hospital is the largest charitable hospital in Valsad. The hospital does not receive financial aid from the government and survives solely on payment for services and donations. Much like Operation Medical, the Kasturba Hospital is committed to promoting and providing high quality medical care and education to their community. They average about 20 surgical cases per day, six days a week and run at about a 95% occupancy level.





# THE STORY:

Operation Medical's third visit to Kasturba Hospital included a team of 35 volunteers. Our team was able to perform 225 cases for patients ranging in age from 3 months to 82 years old and consisting of gynecological cases like cesarean sections and hysterectomies, general surgeries such as a cholecystectomy and thyroidectomy and plastic surgeries including a multi-stage ear reconstruction.

During our mission, we served not only the patient population, but also participated in an organized program of continuing medical education for the hospital staff. Kasturba Hospital is committed to continuous learning and improvement. Despite the frenetic pace at which we worked, operated, and turned the rooms over their willingness to learn prevailed. We cannot say enough about the efficiency of the Kasturba OR team!

The camp was very fortunate to have two non-surgical doctors with us, Dr. Shefali Shah, a Family Practice Medicine specialist from Penn Medicine/Lancaster General Health in Lancaster, Pennsylvania (see spotlight right) and Dr. Kaushal Patel from Nephrology Associates of Central Pennsylvania in Harrisburg, Pennsylvania. Dr. Patel is a Nephrologist and was an extremely valuable resource for the Kasturba dialysis ward. In fact, he detected an anomaly with the equipment, was able to correct and instruct staff on the situation, which will dramatically improve the care of the dialysis patients!

Dr. Ken Arthur, a plastic surgeon from Penn Medicine/Lancaster General Health in Lancaster, Pennsylvania, did second surgeries for two patients who previously received care from Operation Medical. During the initial stage, cartilage was taken from the ribs and used to create a three-dimensional sculpture that looks like a normal ear. The cartilage framework is then placed under the skin at the site of the newly placed ear, to match the opposite ear.

Dr. Arthur performed the second stage where the new ear framework is elevated off the side of the head to

match the natural position of a normal ear using a flap of tissue (fascia) from the area just below the scalp or a skin graft to cover the raised framework.

Dr. Dinesh Bhavsar, born in Kasturba hospital, and currently living in Michigan, joined us once again and oversaw 89 greatly appreciated dental procedures.

# THE TEAM:

# **SURGEONS / PHYSICIANS**

Adnan Alseidi, MD
Kenneth Arthur, MD
Parul Krishnamurthy Iyer, MD
Katherine Jackson, MD
Matthew Kalliath, DO
Stephen Kaplan, MD
Anuj Parikh, DO
Bipinchandra Patel, MD
Kaushal Patel, MD
Justin Rosenberger, DO
Jeff Segil, MD
Shefali Shah, MD
Naomi Wiens, DO

### **ANESTHESIA PROVIDERS**

Philip Eck, MD Uma Parekh, MD **Mukul Parikh, MD, Team Leader** Neelima Parikh, MD Ben Segil, DO

Scott Slocum, CRNA

### **NURSES AND OR TECHS**

Karmae Amsbaugh, CST Hayley Mitchell, RN Crystal Newcomer, CST Bonnie Peffer, RN Bhakti Solanki Kim Synder, LPN Bhayu Heet Tailor

### **DENTIST**

Dineshkumar Bhavsar, DDS

### **ANCILLARY**

Rise' Enoch Krishna S. Iyer Margaret Marchaterre Pratima Patel Cheryl Peck

#### **STUDENTS**

Nandhini Iyer — Medical Alicia Shuey — Physician Assistant Dip Shukla - Medical



### DR. SHEFALI M. SHAH

(Family Medicine Physician for Penn Medicine/Lancaster General Health reflecting on her first mission trip with Operation Medical)

The week with Operation Medical was an incredible learning experience. I ended up spending time in just about all areas of the inpatient and outpatient



hospital setting. Something that really stood out to me was the dizzying speed at which the patients were seen in the clinic as well the lightening rounds on the inpatient units. I soon realized the invaluable contribution of the nursing/ancillary staff in improving the understanding and caring of the ill.

I felt very honored and privileged to be asked to speak at the Valsad Medical School to address the student body. Having been given an opportunity to address the medical students, I spent the half hour allotted to me talking about the importance of a patient centered culture and addressed two issues I saw as major changeable common practices:

- Automatic IV antibiotic orders for all that came to the ER
- Lack of differential diagnosis development by house staff

I discussed the commonly used mnemonic to generate differentials. I also spent a bit of time on antibiotic stewardship, trying to impress the importance of giving the appropriate antibiotic due to resistant strains of MRSA and ESBL and multidrug resistant TB that are the norm in India.

I look forward to seeing how I may contribute on another trip with Operation Medical in the future.

"SOMETHING THAT REALLY STOOD OUT TO ME WAS THE DIZZYING SPEED AT WHICH THE PATIENTS WERE SEEN IN THE CLINIC."

# MISSION:

# PIERRE PAYEN, HAITI 2018

# THE PLACE:

Operation Medical conducted its fourth mission trip to Pierre Payen Hospital, Haiti in October 2018. This mission was dedicated to our colleague Dr. John Judson, who first went to Haiti in 1968 and was our Director and Counselor as he navigated us through the cultural differences with his knowledge and expertise.

The population of Pierre Payen and surrounding villages is approximately 250,000. Most Haitians are uneducated and speak the customary Creole language. The Haitians are a friendly, patient and gracious people. The unemployment rate is high with the average Haitian earning \$7.14 daily.

### THE TEAM:

# **SURGEONS / PHYSICIANS**

### Dr. Scott Barnes, Team Leader

Dr. Joe Cincotta

Dr. Julie Drolet

Dr. Stephanie Felix

Dr. Emerson Knight

Dr. Shaina Lamour

Dr. Bryan Pilkington

Dr. John Reidel

Dr. Steve Rood

Dr. Pamela Rudnicki

### **ANESTHESIA PROVIDERS**

Phil Eck, MD

Romero Garcia, CRNA Christ Catalano Strickler, CRNA

Armando Velaquez, CRNA

# CENTRAL PROCESSING SUPERVISOR

Sabrina Sechrist

### **NURSES**

Jeanne Crochet, RN
Patty Crothers, CRNP
Carol Donahue, RN
Charmaine Garner, RN
Ann Lynch, RN
Mindy Smith, RN
Celinda Strick, RN, FNP

### PHYSICIAN ASSISTANT

Amanda Fabian

### SURGICAL TECHNICIAN

Dan Lynch

### **PHARMACIST**

Jen Stoner

### **ANCILLARY**

Mary Jensik Polina Longenecker



# THE STORY:

Pierre Payen Hospital has two operating suites and a workroom with sterilization equipment. Three Clinic rooms were available for our medical providers to treat and triage 400 patients.

During our two-week camp, we performed 68 successful surgical procedures on patients ranging from 3 months to 82 years of age. This year, besides offering our customary general surgery and urology, we were able to offer comprehensive ENT (ears, nose and throat) surgery and Urological-Gynecological surgery. This dynamic surgical team performed surgical care not usually found in this impoverished nation of 12 million people.

We had a successful collaboration with the Haitian physicians and staff. A Haitian RN was trained in the Operating Room, increasing our ability to help the poverty-stricken people of Haiti who lack adequate access to health care and surgery. The number of non-surgical patients seen this year was double that of last year. Conditions ranged from hypertension, dysmenorrhea, headaches, cardiac and orthopedic concerns. We referred 80 patients to another outreach team, Grace4Haiti which treats patients in the areas of Orthopedics, Obstetrics, Gynecology, General, Urology and ENT services

Translators are always a critical component to our trips as they interpret the needs of the patients to the medical providers and translate the instructions to the patient. In the Operating Room, the translators assist with the transfer of patients and can translate and explain any procedure that is being done and enable the nurses to communicate with their patients, offering explanations, comfort, compassion and safety.

Our hosts, Mike and Dawn VanDervort, both nurses and fluent in Creole, were exceptionally helpful with the pre-planning and participation with our mission.



# HONORING VOLUNTEERS AND CELEBRATING 5 YEARS

Volunteers are the lifeblood of Operation Medical. We could not conduct our missions without the doctors, nurses, technicians, dentist, pharmacist, warehouse workers, and ancillary personnel who handle logistics, interpreting, communications and other support services. The donors and sponsors who donate to the organization, and in several instances have underwritten in-country housing and meals for mission participants, provide the fuel that makes the volunteer engagements affordable, safe and effective.

Since its initial mission trip in July 2013, Operation Medical has conducted 14 successful missions on three continents, performing over 1,600 free surgeries on deserving patients. We have also helped nearly 1,900 other patients in medical and dental clinics.

Recognizing the contributions of our volunteers, donors and sponsors was the focus of a Fifth Anniversary Celebration, held in Harrisburg at WITF headquarters in April, 2019. Exemplary catering was provided by Passage to India restaurant and featured culinary selections representing the foods of India, Haiti and Africa, our three most recent mission sites.

Highlighting the event was special recognition for two of our Founding Board Members and most active volunteers, Dr. John Judson and Diana Davidson, CRNA. Dr. Judson has participated in over 80 medical/surgical trips to Haiti between 1968 and 2017, the four most recent as part



of Operation Medical. Mrs. Davidson, who passed away tragically in an automobile accident in December 2016, participated in 13 missions

spread across seven third world countries. Her commitment and infectious enthusiasm were critical to the early and ongoing success of this organization.

In order to provide a concrete example of elements that go into a maximally effective surgical mission, focus was also paid on the three missions (2014, 2017 and 2019) that have been conducted at the voluntary (i.e., no government funding) Kasturba Hospital



in Valsad, India, about 120 miles north of Mumbai. Because of the reputation gained by Operation Medical in prior visits, in anticipation of this third visit which



coincided with the 75th Anniversary of the hospital's founding, it's CEO Paritosh Joshi advertised the coming mission in hand bills, newspaper ads, pamphlets and billboards (middle left). He engaged in extensive outreach including:

- Outreach to tribal areas within a 50-mile radius
- · Attend community meetings in villages
- Assist with transportation to/from hospital
- Meet with or write to the head of every village
- Conduct a preliminary medical screening of patients recommended for surgery
- Provide pre-operative instruction to such patients.

This model presents a template for effective outreach and preparation. As a consequence of such an organized approach, 225 surgeries were able to be performed over an intensive one-week surgical mission in January 2019.

Over 170 individuals attended the Volunteer Recognition Celebration, providing sponsorships and purchasing tickets to help Operation Medical financially sustain its record of service. The organization is grateful to all who participated and excited to have had the opportunity to inform so many attendees who are new to Operation Medical. We look forward to engaging with them in the future.

WELCOMES OPERATION
MEDICAL, THE ONLY GROUP
THAT COMES TO THIS
HOSPITAL TO DO OUTREACH.
OPERATION MEDICAL'S
CAMPS HAVE UPLIFTED OUR
STAFF COMMITMENT AND
SKILLS LEVELS IN THE
HOSPITAL AND WE HOPE
THEY WILL CONTINUE TO
CONDUCT OUTREACH HERE.

\*\*\*

Paritosh Joshi, CEO Kasturba Hospital

# **FINANCIALS 2018-2019**

Operation Medical practices sound stewardship with all funds entrusted to our mission and using these funds wisely allows us to serve more patients around the world. Operation Medical is a 501c3 nonprofit organization supported by people who believe in our work. Support comes in the form of contributions from individuals (cash and donated time), corporations (cash, donated assets and services), and foundations.

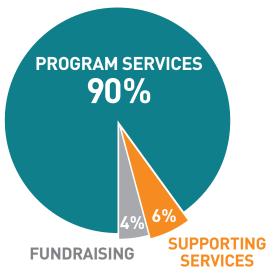
Operation Medical classifies expenses in three primary categories: program expense, fundraising and supportive services (management and general expenses). In fiscal year 2018-2019 we spent a total of \$444,783. Program expenses represented \$404,175 or 90% of total expenses. These funds helped to provide financial assistance to our nurses and residents and purchase medicine and medical supplies including portable equipment for our surgical camps. Program expense also includes the valuation of the contributed professional services that are provided by the doctors and nurses on our teams plus the donated office and warehouse space by the Hersha Group.

Approximately 1140 hours of time were donated by volunteers supporting program services during the year. The duties of these volunteers vary from warehouse workers to mission support and is valued at \$27,520 based on the Independent Sector's State value of volunteer hours. Program expenses also include medical supplies and medicines that it has received at no cost which was valued at \$18,251.

During fiscal year 2018-2019, Operation Medical celebrated it's fifth anniversary of service by hosting a special Volunteer Recognition and Fund Raising event. As a result of the event cost and various mailing solicitations, including allocated staff time and direct expenses, we incurred costs of \$15,994 for fundraising which represents 4% of total expenses. Total funds raised were \$81,333.

Operation Medical is extremely grateful for all the support it receives from individuals, corporation and foundations. Their generosity allows Operation Medical to achieve our goals!

As a charitable organization exempt from taxes, we are required to file Internal Revenue Service Form 990 with the federal government. Operation Medical receives a review report from it's independent accountants.



# STATEMENT OF ACTIVITIES AND CHANGES IN NET ASSET

(Unaudited)

July 1, 2018 to June 30, 2019

REVENUES AND IN-KIND CONTRIBUTIONS	
Contributions	\$160,672
In-kind contributed services	327,475
In-kind contributed warehouse and office space	8,481
In-kind contributed medical supplies/medicines	18,251
Interest income	38
Total Revenues and In-Kind Contributions	<u>\$514,917</u>

### **EXPENSES**

**FUNDRAISING** 

PROGRAM SERVICES	
Surgical camps Warehouse Financial assistance Medical supplies Total program services	\$366,302 3,933 13,604 20,336 \$404,175
SUPPORTING SERVICES	

Office space	4,548
Executive Director	10,814
Insurance	1,967
Accounting services/Legal fees	3,752
Website	300
Printing, postage, supplies, fees	6,233
Total Supporting Services	<u>27,614</u>

Total Expenses	<u>\$447,783</u>

NET ASSETS	
Net Assets at beginning of year	253,087
Increase in Net Assets	67,134
Not Assets at End-of-Voor	\$32 <b>0</b> 221

### **STATEMENT OF FINANCIAL POSITION (Unaudited)**

ASSETS	
Cash Short-term investment Accounts Receivable Total Assets	\$221,414 100,000 <u>250</u> \$253,087
LIABILITIES	
Accounts payable	\$ 1,443
NET ASSETS	
Undesignated Board-designated operation reserves Board-designated financial assistance Total without donor restrictions With donor restrictions Total Net Assets	\$ 39,829 250,000 25,000 314,821 5,400 <b>320,221</b>
Total Liabilities and Net Assets	<u>\$321,664</u>

Simply put, if it wasn't for faithful supporters like you, Operation Medical wouldn't exist. Thank you for providing the funds we need to make a difference in the lives of people in communities that do not have adequate access to medical care.

# OUR CONTRIBUTORS 2018-2019

#### HERITAGE (\$10,000 AND ABOVE)

Neelima and Mukul Parikh Foundation Floyd and Cynthia Sollenberger

### **LEGACY CIRCLE** (\$5,000 TO \$9,999)

Capital Blue Cross Drs. Bret and Carrie DeLone M&T Charitable Foundation Pinnacle Health Hospital Staff Hersha H. and Hasu P. Shah Abhijit N. Umbarkar UPMC Pinnacle

#### **VISIONARY** (2,500 TO \$4,999)

Carol Donahue Geisinger Holy Spirit George and Brigid Grode Chuck and Mary Jensik Gautam Mishra Rajeev Pangarkar Kanti D. and Ruxmani Patel Shashikant and Vimala Patel Saul Ewing Arnstein & Lehr LLP

### **BENEFACTOR** (\$1,000 TO \$2,499)

Asian Indian Americans of Central PA Dr. Scott Barnes Ramesh Bathini Central Pennsylvania Surgical Associates Ltd. Vincent Coppola B.C. and P.B Desai Stephen and Louise Dickson Frederick and Constance Foster Dr. and Mrs. John Judson McNees Wallace & Nurick LLC Mukund and Prabha Kulkarni Ann l V. Lynch Deepa Patil Kumar Piraviperumal and Bagavathy Chockalingam Dr. John Reidell Riverside Anesthesia Associates, Ltd. Anil and Pramita Shenov SSPR Tech, Inc. Jennifer Stoner Jack Stover and Marsha Everton

#### PATRON (\$500 TO \$999)

Dr. Kenneth Arthur Best Authentics Rajdeep Bhangu and Gurpeet Kaur Boles, Metzger, Brosius & Walborn Dr. Joseph A. Cincotta Jeanne Crochet Patricia Crothers Dr. Philip O. Eck Fulton Bank Jack and Kathy Herb Dr. and Mrs. Emerson Knight Carl Lehman Ken and Karen Lehman Dr. Rupen and Meera Modi William and Jane Murray Aman and Namrata Parekh Jitendra Parekh Uma Parekh Samir and Bina Parikh Kishor Patel Mayur Patel Robert E. Patterson Dr. Bryan G. Pilkington Vrajlal Popat Dr. Steven Rood Pamela Anna Rudnicki Rajendra and Ashwini Sathe Sabrina Sechrist Anish Shenoy Padma Shenoy Hersh and Andrea Shukla Melinda Smith Celinda Austin-Strick Robert and Christi Strickler Women's Institute for Gynecology Anupa Upadhyay Satishkumar and Tarulatta Upadhyay Mary Webber and Tim Weston Dolar Zumkhawala

#### **SUSTAINER** (\$250 TO \$499)

Frank and Rachele Ackerman Haresh Bharucha Jewel Cooper Charmaine Garner Dr. and Mrs. Paul Kunkel Brian and Deloris Luetchford Daniel P. Lynch Margaret Marchaterre Venita L. Miller Peter Ostrowski Mohit and Madhubala Parikh H. Sheldon Parker Cheryl A. Peck Bonnie Peffer Rajendra and Ashwini Sathe Uptown Family Dentistry Paul and Elaine Wengert

#### **FRIEND (UP TO \$249)**

Dr. Adnan A. Alseidi Karmae Amsbaugh Satya and Manisha Arya M. Judy Bailey Karen Ball Bankaraiah Basava Linda Bieber E. Cappel Photography Crystal Charisse R. S. Conklin, Jr. Marybeth Connors Connie Corrigan Lindsay Devers Bob and Vicki Dolan Fund Rise' Enoch Joyce Ernst Robert Ettlinger, MD Amanda Fabian Kenneth and Kim Fingers Marc and Ellen Gecker Dr. Alan D. Gordon Hamilton & Musser P.C. Sarah Hancock William and Jean Hunter Brandy Ingargiola Robert and Helen Ingram Katherine Jackson Rachel Jones

### FRIEND (continued)

Harry and Salua Kamerow Richard and Deborah Kania Trach Kaplan Anuja S. Karnik John Boyer and Diana Kerr Ashok and Poornima Khare James L. Kreitzer Dr. Parul Krishnamurthy William and Donna Lake Dave Leber Sara Lemley Dr. and Mrs. Roger Levin Sue and James Miller Paul and Carol McAnulty Hayley Mitchell Robert Mitchell Paul and Lisa Nancollas Bruce and Barbara Nielsen John Pannizzo Dr. Anuj Parikh Dr. and Mrs. Bipinchandra Patel Kaushal Patel Mahendra G. Patel Jonathan and Alina Red Elizabeth Richards Dr. Justin Rosenberger Bradley and Colleen Sanders Susan Schaffner Dr. Ben Segil Dr. Jeffery Segil Jeff Segil Shefali Shah Rathaprabha Shahane Bridget Shelton Alicia Shuev Dip Shukla Scott Slocum Kimberly Snyder Vance R. Stouffer B.A. and J.W. Stringer Jennifer Tran Isita Tripathi Naomi Wiens Wildeman Obrock CPA's

Anonymous Donors (3)

Jane Wilshusen

Svetlana Zozulya

# **SPONSORS**





americares





Matthew Kalliath





Raa riverside





# **ABOUT US**

# **OUR MISSION:**

Operation Medical is an organization of volunteers made up of trained medical professionals and other individuals committed to promoting and providing high quality medical care and education to communities that do not have adequate access to medical care.

# **HOW ARE WE DIFFERENT?**

Our emphasis is on the medical needs of the community, with the safety of our patients and our volunteers our #1 priority. Our safety and quality protocols ensure our patients receive the best care possible. All trips are carefully coordinated with local hosts and their medical community in order to optimize the success of our visit and make certain our volunteers have a positive experience. We audit results and provide training for all of our partners.

# WHY WE GO

At Operation Medical, we carry our skills across borders to bring about true change and train local doctors to ensure sustainable quality care. During our trips, we strive to provide medical and surgical care to our patients that would provide them with a better life than they would have otherwise had without the care.

# WHERE WE GO

Operation Medical does not have boundaries to the types of medical services we are willing to provide or places we will travel. Our team of doctors, nurses and other volunteers donate all services to patients at no charge. To ensure all donated money is used most efficiently to help people in need, most of the volunteers pay their own airfares to our mission sites. Operation Medical does like to provide scholarships to nurses attending missions.

# **OPERATION MEDICAL - BOARD MEMBERS**

### **OFFICERS:**

J. Bret DeLone, MD - President Kenneth R. Arthur, MD - President-Elect George Grode - Vice President Mary F. Jensik, CPA - Vice President Jewel Cooper - Secretary/Treasurer Mukul Parikh, MD – Immediate Past President

#### **BOARD MEMBERS:**

Scott G. Barnes, DO Carol Donahue, RN Rise' Enoch Constance Foster P.J. Kemerer Meera Modi KD Patel Michael Zelko

#### **ADVISORY BOARD MEMBERS:**

Baker Henson, MD John Judson, MD Kiran Patel Cheryl A. Peck

### **EXECUTIVE DIRECTOR:**

Lisa E. Pedersen

### **NEW BOARD MEMBERS**

### **CONSTANCE FOSTER**

Constance Foster, Esquire, has served as Senior Partner and Chairperson of the Business Development at Saul Ewing Arnstein & Lehr LLP. A former State Insurance Commissioner with extensive experience in insurance law, she has contributed her business expertise, management and leadership skills to assist numerous non-profit organizations. The YMCA and Central Penn Business Journal have recognized her with their highest awards for service to the community. She currently serves on the Boards of Penn National Insurance Company and The Kline Foundation.

FOR A COMPLETE OVERVIEW OF OUR BOARD MEMBERS, PLEASE VISIT THE "ABOUT" PAGE OF OUR WEBSITE AT WWW.OPERATIONMEDICAL.ORG.

# MICHAEL ZELKO, CPA/ABV, CFF

Mike is a Partner at Boles Metzger Brosius & Walborn PC, a Certified Public Accounting firm. He specializes in business valuation, business and personal income taxes and is certified in financial forensics. Mike is a former board member and treasurer for the Boys and Girls Club of Harrisburg.

# **NEW EXECUTIVE DIRECTOR**

#### **LISA PEDERSEN**

Lisa joined Operation Medical in 2019. Originally from Western Pennsylvania, she received her Bachelor of Arts degree in Economics from Geneva College. Lisa recently retired after 30 years in various roles within the insurance industry, some of which include managing the interface with large health insurance accounts and assisting in the development and oversight of pharmacy benefit contracts.

# HOW YOU CAN HELP US

# **HOW TO DONATE**

Conducting medical trips is expensive. Funds are needed to purchase, store and transport medical supplies, equipment and pharmaceuticals.

# DONATIONS OF MEDICAL SUPPLIES, EQUIPMENT AND PHARMACEUTICALS

Operation Medical gratefully accepts donations of medical supplies, equipment and pharmaceuticals from hospitals, nursing homes, doctors' offices, medical suppliers and pharmaceutical companies. If you or your company would like to donate any of these items, please call 717-685-9199 or email info@ operationmedical.org for further information.

#### **DONATE ONLINE**

operationmedical.org/donate

### **DONATE BY PHONE**

To donate by phone, please call 717-685-9199.

# **DONATE BY MAIL**

Download a printable form at **operationmedical.org/donate** 

Mail your form to: Operation Medical 44 Hersha Drive Harrisburg, PA 17102

Checks should be made payable to Operation Medical.

# **AMAZONSMILE**

AmazonSmile will automatically donate 0.5% of your purchases to the charity you select.

Learn more at operationmedical.org/donate



#### **MORE WAYS TO DONATE**

- Planned Giving
- Tribute Giving
- Multiple Year Initiative
- · Matching Gifts
- Donating Stocks

Learn more at operationmedical.org/donate

# **VOLUNTEER**

There are opportunities for volunteers to participate in a variety of ways, from serving on a committee to participating in a mission trip. We invite you to contact us at **info@operationmedical.org** to find out more.

# **JOIN A MISSION TRIP**

Operation Medical always needs doctors, nurses, technicians and volunteers to make each mission trip a success. If you are interested in being part of a medical trip or have questions regarding this volunteer opportunity, please call **717-685-9199** or email **info@operationmedical.org**.

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